# 10' Non-Penetrating Roof Mount Manual



### 24/7 Support

Your purchase of this TrueLook system includes customer and technical support. If you have any questions regarding the use or configuration of this equipment and software, please don't hesitate to contact us.

Phone 833.878.3566

Email support@truelook.com

Office 575 4th Street E, Winston Salem, NC 27101

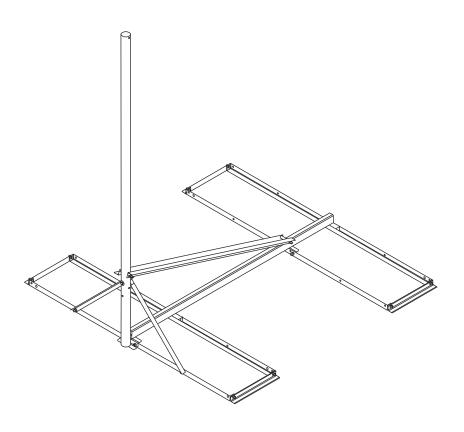
### **Online Resources**

### Use this QR code or visit www.truelook.com/install to access:

- An admin guide to walk you through creating your time-lapses and other administrative settings.
- 2 Video demonstrations of installation procedures.
- **3** A digital PDF of this install guide.
- **4** Download links for the TrueLook mobile app.
- **5** Other help resources.



### **Assembled 10' Roof Mount**



## **Hardware Packing List**

### Hardware Kit



3/8" by 1" Bolts (18 pcs)



3/8" Nuts (19 pcs)



3/8" by 4" Bolts (3 pcs)



3/8" Flat Washers (2 pcs)



3/8" Lock Washers (19 pcs)



3/8" Whiz-Lock Nuts (2 pcs)

### Parts List



Support Tube (1 pc)



Mast (1 pc)



Side Braces (2 pcs)



Ballast Trays (2 pcs)



Ballast Angles (2 pcs)

### Recommendations

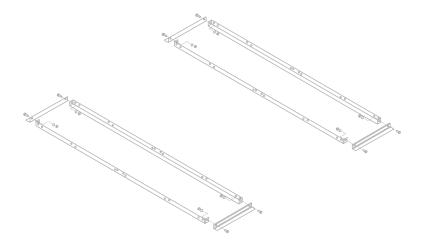
Recommendations to maximize the safety and stability of your roof mount:

$\odot$
Prior to installation, verify that the installation, roof material, and supporting structure have been investigated and found capable of withstanding all loads imposed by the proposed camera system. Confirm that the supporting surfaces, anchors, and/or safety cables, if required, have been found to be adequate to resist the reactions from the camera system and that the installation will be in compliance with all applicable local, state, and federal requirements.
$\otimes$
Ballast data should be determined by a local professional engineer.  Adequate ballast material is required to prevent overturning and sliding at the design wind load.
<b>©</b>
Place ballast material (not included) prior to mounting the camera.
$\odot$
The provided hardware includes locking devices. Inspect the mount, camera, and tightness of the locking devices at six-month intervals.

## **Roof Mount Assembly**

STEP 01 -

Assemble each of the two ballast trays using four 3/8" by 1" bolts, nuts, and lock washers.



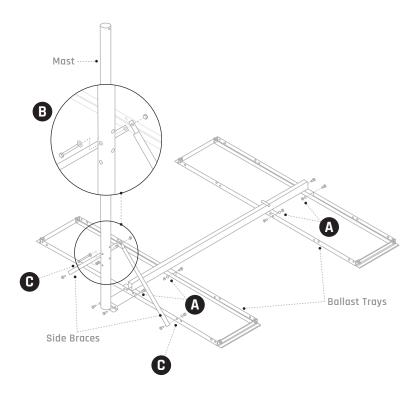
### ASSEMBLY

#### STEP 02 -

Attach the support tube to the ballast trays using eight 3/8" by 1" bolts, nuts, and lock washers. (A)

Attach the mast to the slotted end of the side braces using a 3/8" by 4" tap bolt, flat washer, and whiz-lock nut. (B)

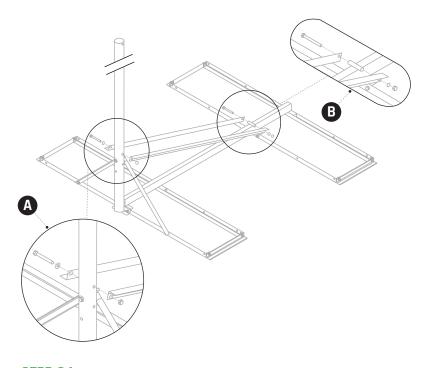
Attach the other end of each side brace to the ballast tray using 3/8" by 1" bolt, flat washer, and lock washer. (C)



### **ASSEMBLY**

#### STEP 03 -

Attach the rear braces to the mast on each side using a 3/8" by 4" tap bolt, flat washer, and whiz-lock nut. The slotted end attaches to the mast (A) and the other end attaches to each rear brace of the support tube. (B)



#### STEP 04

Follow pole mounting steps in your camera manual to complete installation.



REFERENCE YOUR CAMERA MANUAL FOR INFORMATION ON SUPPORT, WARRANTY, AND MORE.